

## TAMANNA JUNEJA

Quality Engineering Leader | QA Governance | Test Strategy | Release Management | Banking Transformation | DevOps & Automation | Enterprise Quality Assurance

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### **PROFESSIONAL SUMMARY**

Quality Engineering and QA Governance Leader with 14+ years of experience driving Enterprise Quality Assurance, Testing Governance, Release Management, and Digital Transformation Initiatives within highly regulated banking environments.

Proven success in establishing Quality Frameworks, defining Test Strategies, implementing Governance Controls, driving Automation Adoption, managing Enterprise Test Environments, and leading cross-functional Quality Engineering teams across Core Banking, Digital Banking, Payments, Treasury, Middleware, and Regulatory Programs.

Experienced in developing Quality Metrics, Quality Gates, Release Readiness Frameworks, Defect Governance Processes, and Environment Management Strategies that improve Delivery Predictability, Operational Resilience, and Customer Experience.

Strong expertise in Agile, DevOps, CI/CD Quality Practices, API Testing, Integration Testing, Test Automation, and Large-Scale Banking Transformation Programs.

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### **CORE COMPETENCIES**

<b><u>QA &amp; Testing Leadership</u></b> Test Strategy & Planning SIT & UAT Governance Test Delivery Management Release Readiness Defect Management & Triage Risk-Based & Shift-Left Testing QA Governance & Metrics Quality Engineering	<b><u>Digital &amp; Enterprise Testing</u></b> Web & Mobile Application Testing API & Integration Testing Middleware Testing Cross-Platform Testing Regression Testing End-to-End Testing	<b><u>Leadership &amp; Delivery</u></b> Stakeholder Management Vendor Coordination Team Leadership Agile & DevOps Delivery Delivery Governance Risk Management Process Standardization QA CoE Enablement
<b><u>QA Methodologies</u></b> Agile Testing Waterfall Testing DevOps Testing Risk-based Testing	<b><u>Certifications</u></b> Project Management Professional (PMP) Certified Scrum Master (CSM®) Certified Scrum Product Owner (CSPO®) Certified DevOps Practitioner (CDP®) Certified PMO Professional (CPMOP®) Certified Digital Transformation Officer (CDTO®) ITIL® 4 Foundation	<b><u>Technology Governance &amp; Compliance</u></b> IT Governance Technology Quality Assurance Governance Frameworks Audit & Compliance Reviews SDLC Governance Technology Risk Assessment Compliance Reporting Quality Standards Management Process Improvement Governance Maturity Assessment

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## **PROFESSIONAL EXPERIENCE**

### **RAKBANK, Dubai (UAE) | Senior Test engineer – QA & IT Delivery 2016 – Present**

#### **QA Strategy & Testing Leadership**

- Defined and led end-to-end testing strategies across SIT, UAT and Production releases for core banking and digital transformation initiatives.
- Designed comprehensive test plans covering functional, integration and regression testing.
- Led QA readiness reviews and ensured release quality across multiple banking programs.
- Conducted defect triage sessions with business and IT stakeholders.
- Directed optimization of test environments, enabling robust application integration and performance validation.
- Defined and monitored critical IT delivery governance metrics , ensuring transparency and performance accountability including:
  - Defect Density
  - Defect Leakage
  - Automation Coverage
  - Release Quality

#### **Test Automation & Environment Management**

- Introduced automation frameworks improving regression testing efficiency.
- Implemented API testing using Postman and SOAP UI.
- Directed optimization of test environments supporting multiple projects including allocations and utilization.
- Supported performance and integration testing initiatives.

#### **Vendor & Stakeholder Management**

- Acted as a trusted advisor to business stakeholders, translating complex technical concepts into business value.
- Fostered a culture of data-driven decision-making through continuous reporting, retrospectives, and feedback loops.
- Managed offshore and onsite QA teams.
- Aligned vendor releases and defect resolution with project timelines.
- Represented QA function in enterprise governance forums, providing quality insights, risk assessments, and release readiness updates to stakeholders.

#### **Transformation & Governance**

- Defined and implemented enterprise QA governance standards to ensure release quality, compliance adherence, and process consistency across transformation programs.
- Supported CoE implementation for delivery excellence.
- Defined KPIs and SLAs for QA delivery.
- Conducted QA governance reviews and compliance assessments across banking technology initiatives to ensure adherence to enterprise quality standards.
- Evaluated testing maturity across delivery programs and recommended corrective actions to improve quality governance effectiveness.
- Prepared governance dashboards and compliance reports for senior management and program stakeholders.
- Collaborated with engineering teams to align testing artefacts, release controls, and quality gates with documented business and technical requirements.
- Supported audit readiness initiatives through standardized QA documentation and traceability controls.
- Drove continuous improvement initiatives through defect trend analysis, governance metrics, and process optimization.

**RAKBANK, Dubai (UAE) | QA Analyst  
2012 – 2016**

- Led **system acceptance testing (UAT) and QA** for **core banking solutions**, ensuring **99.9% defect-free product releases**.
- Worked with internal teams and external vendors to **enhance banking applications and improve testing automation**.
- Contributed to risk mitigation strategies, reducing production issues by **40%** through proactive testing.

**Esquire Systems (RAKBANK) | Software Test Engineer  
2010 – 2011**

- **Developed automated testing frameworks**, reducing testing cycles by **35%**.
- Ensured **regulatory compliance** of banking software before deployment.

**Adobe Systems | QE Executive  
2008**

- Contributed to **Adobe Illustrator CS4 development**, ensuring high software quality and usability.

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**PROJECT HIGHLIGHTS**

<b><u>Core Banking &amp; Digital Banking</u></b>	<b><u>Payments &amp; Customer Onboarding</u></b>	<b><u>Transformation &amp; Modernization Programs</u></b>
Core Banking Enhancements Middleware Implementations Treasury System Upgrades Digital Banking Integration/servicing	Retail Onboarding Automation Business Banking accounts Onboarding Virtual Accounts Implementation Payments Integration CBWSI implementation MT to MX H2H Payments	Cloud Migration Projects Banking Platform Upgrades Integration Programs Skiplay CRM Digital banking CLM

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**EDUCATION**

- ❖ **MCA** – MMICTBM, Kurukshetra University (76%)
- ❖ **BCA** – Arya College, Kurukshetra University (69%)