

Riham Mosa Abdelhamed Ghanem

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Career Objective:

I am seeking a challenging career in the Cyber Security field in a successful team that permits creativity and self-reliance. I am eager to contribute to the Cyber Security team's efforts in achieving its goals using my knowledge and experience.

Educational Background:

- **March 2020 – July 2020** Diploma at Information Technology Institute (ITI) Major: Cyber Security Engineering
 - **Sep. 2012 - June 2017** B.S. In Engineering, Menoufia University -
Major: Electronics and Communication Engineering
- Grade: **Good**
 - **Graduation project:** Smart enterprise and industrial network
- Grade: **Excellent**
- It is a full VoIP and data network building on the Packet Tracer simulation program that simulates real life in any big enterprise.
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Work Experience

Jan 2024: August 2025 Senior Information Security Engineer (Business Resilience) at [Xceed](#).

Jan 2023: December 2023 Information Security Engineer (Business Resilience) at [Xceed](#).

Key Responsibilities:

- Maintain compliance with information security-related standards and regulations (ISO 27001, ISO 22301, and PCI-DSS).
- Conduct periodic vulnerability scans of company Assets to find vulnerabilities and collaborate with the technical teams to remediate them.
- Conduct periodic compliance scans of company Assets to find policy violations according to PCI-

DSS, ISO27001, CIS, and the corporation's policy, and collaborate with the technical teams to remediate.

- Responsible for integration and operation of the company's SIEM log management solution with the parties concerned.
- Perform analysis of logs & investigation using the SIEM tool and collaborate with technical teams to identify the root cause of the incidents.
- Cooperate in the execution and monitoring of the Risk Management framework activities following the company's interested parties' needs and expectations.
- Prepare Business Continuity incident reports.
- Carry out Business Continuity Management Exercises like BCM Call Tree, etc.
- Handle operation ticket requests to comply with the company's information security policy.
- Monitor the organization's network for security violations and breaches.
- Investigate security violations and prepare reports clarifying the root cause.
- Continuously updating the company's incident response plan.
- Prepare outage reports as a business continuity plan.
- Handle the change management cycle from the cybersecurity requirements.

Jan 2022: Dec 2022 SOC Analyst at [Faisal Islamic Bank \(FIB\)](#).

Key Responsibilities:

- Perform analysis of logs to investigate the events to identify the root cause of the incident using Splunk SIEM Solution.
- Monitoring, Analyzing and Investigating in real-time incoming logs from environment Assets and documenting security incidents on a daily tasks.
- Research to identify and understand new security threats, vulnerabilities and exploits.
- Communicate directly with data asset owners and business response plan owners during high severity incidents to maintain the integrity of the Investigation.
- Monitor all log sources heart beat and report/investigate issues to ensure maintaining healthy logs to avoid any failure of data collection and impacting the core SOC monitoring function.

Certificates:

- ISO 27001 Lead Implementer from GSDC (Credential ID: 44551)
- CCNA R&S (Cisco ID: CSC013045755)

Self-Study and Online Training:

- Incident Detection and Investigation with Qradar (Pluralsight).
- Vulnerability Management with Qradar (Pluralsight).
- Security Operations Center SOC training (Udemy).
- Cyber Security Incident Handling and Response (Udemy).

- CCNP Routing.
- CCNA Cyber Ops.

Internship Experience:

- 2016 Network Security Training in Telecom Egypt.
 - 2015 Network Training in the National Air Navigation Services Company (NANSC).
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Skills:

Soft Skills:

- Analytical Skills.
- Well Organized.
- Ability to work under tension.
- Ability to manage time management and task distribution.
- Very good communication skills.

Language Skills:

- Arabic: Native.
 - English: very good
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Personal Information:

Date of Birth: 1st Oct. 1994.

Gender: Female.

Address: Maadi, Cairo, Egypt

