

FAITH NAMOYA SIBEENE

CONTACT

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 +260972474380

 sibeenefey07@gmail.com

SKILLS

- Maintenance and repair of IT hardware systems
- Problem-solving
- Attention to detail
- Implementing and evaluating IT control frameworks
- Internal auditing acumen of IT systems and applications
- Security Awareness and Training
- Risk management
- Policy development and enforcement
- Assessing business continuity and disaster recovery strategies
- Excellent public speaking skills

ACCOMPLISHMENTS

- In the period between 2020 and 2023. I served as the vice president of education at Toastmasters International. During this period, I organized club meetings and ensured that every club member progressed in their public speaking journey. Which led to the club receiving distinguished club and leadership awards.
- Gap Assessment and Implementation of ISO 27001:2022 for the Zambia National Savings and Credit Bank.
- Gap Assessment and Implementation of the NIST Framework for the Zambia National Savings and Credit Bank.
- Gap Assessment and Implementation of the Zambia Data Protection Act for the Zambia National Savings and Credit Bank.
- Gap Assessment and Implementation of ISO 27001:2022 for the Zambia Industrial Commercial Bank.
- Gap Assessment and Implementation of the PCI DSS Standard for the

I have a track record of enhancing compliance and risk frameworks and conducting IT audits. Which has enabled me to be proficient in conducting IT audits, assessing controls, and implementing remediation plans to ensure the security, integrity, and availability of IT systems are maintained.

EXPERIENCE

July 2023 - Current

Governance Risk and Compliance Analyst *Next Solutions*

- Served as a subject matter expert on compliance matters, providing guidance and support to clients across various departments.
- Reviewed audit and monitoring reports related to consumer and client activities.
- Assisted in the development of a comprehensive risk assessment framework for evaluating potential threats to organisational compliance on standards such as ISO27001:2022, and NIST framework.
- Contributed to policy development, ensuring alignment with industry best practices such as ISO27001:2022, and NIST standards.
- Assisted organisations in the validation of IT control alignment based on the ISO 27001:2022 standard and NIST framework.
- Assisted clients in ensuring that all IT controls are documented and assigned control owners to establish accountability.
- Advised clients on how to ensure risk factors are addressed in a cost-effective manner, in line with organisation and business objectives.
- Advised clients on how to monitor IT controls based on standards such as NIST, ISO 27001:2022, and PCI DSS.
- Drafted reports on compliance measures, potential vulnerabilities, and corrective action plans.

June 2022 - June 2023

ICT INTERN *ACCESSBANK*

- Demonstrated a high level of initiative and creativity while tackling difficult tasks.
- Worked well in a team setting, providing support and guidance.
- Paid attention to detail while completing assignments.
- Providing desktop support to bank employees.
- Provided first-line support, successfully tracked and responded to queries from staff and clients, procured IT systems used by the bank, and processed IT vendor payments.
- Administered system administration of user accounts on the bank's Active Directory system.
- Reviewing user access rights to verify that members of staff's access rights are according to their job-related duties.
- Ensured that members of staff participated in information security training.
- Participated in the monitoring of the bank's critical systems, such as Probase Bank Link and other systems used by the bank.

Zambia National Savings and Credit Bank.

REFERENCES

Available upon request

CERTIFICATIONS

- Governance Risk Management Concepts—Coursea

EDUCATION

09/2025

Master of Science Information Technology
ZCAS UNIVERSITY, Lusaka, Zambia

09/2023

Bachelor of Science Information Technology
ZCAS UNIVERSITY, LUSAKA, ZAMBIA