

GLOBALLY RECOGNIZED · VENDOR-NEUTRAL · ANSI-ALIGNED

Certified Agentic AI Banking Professional

— (CAAIBP)

Become a Globally Recognized Agentic AI Banking Professional

Earn the CAAIBP credential — gain the skills to design, deploy, and govern autonomous AI agents across retail, digital, and operational banking, and command a **20–60% higher salary**.







4.8/5 Reviews.io (96%) · **4.4/5** Trustpilot · **2,50,000+** certified

Enroll at gsdcouncil.org/certified-agentic-ai-banking







Why This Certification, Why Now

Banks are racing to adopt autonomous AI agents across onboarding, lending, fraud, and payments — while meeting the strictest regulatory and risk expectations of any industry. This is the skillset that bridges both sides.

- **Autonomous agents are entering banking**
Banks already use AI agents to onboard customers, screen transactions, and triage AML alerts at machine speed.
- **Customers expect instant, intelligent service**
Onboarding, lending, and dispute resolution are moving from days to minutes with agentic workflows.
- **Fraud and financial crime move at machine speed**
Real-time fraud detection, AML monitoring, and sanctions screening now demand agent-assisted defense.
- **Regulators expect governed AI, not black boxes**
Supervisors want model risk management, explainability, fairness, and human oversight built in from day one.

FROM THEORY TO PRACTICE

What You'll Be Able to Do

-  Explain the evolution from traditional AI to generative AI to agentic AI — and what makes a system truly autonomous and goal-driven
-  Demonstrate knowledge of AI agent architecture: LLM core, memory, planning, tool use, and multi-agent orchestration
-  Apply agentic AI across customer onboarding, KYC, lending, and digital account servicing
-  Design agentic workflows for credit scoring, underwriting, and automated loan processing
-  Deploy agentic AI for fraud detection, AML monitoring, transaction screening, and suspicious activity investigation
-  Govern AI agents in banking with model risk management, explainability, and responsible deployment practices

Why GSDC



4.4 / 5

Trustpilot · Excellent



4.8 / 5

Reviews.io · 96% recommend

2,50,000+

professionals certified

500+

Fortune clients

190+

countries served

Since 2016

US · SG · Switzerland



Independent, vendor-neutral certification body established in 2016 — offices in the US, Singapore, and Switzerland.



Accredited by ABICB (Accreditation Board for International Certification Bodies) and a proud member of ANSI.



Alumni work at 500+ Fortune companies across 190+ countries; 100+ Authorized Training Partners worldwide.



Certification built and reviewed with AI practitioners, banking technology experts, and financial-services leaders driving autonomous banking.

RECOMMENDED BY

Forbes · Indeed · TechTarget · CareerSidekick · LeanIX · People Managing People · Authentic



ABICB Accredited



ANSI Member



Vendor-Neutral

See our [Wall of Fame & verified reviews](#) → · trustpilot.com/review/gsdouncil.org · reviews.io

Our Global Clients

Professionals across technology, cloud, finance, and enterprise banking hold GSDC certifications.

Oracle

Amazon

Microsoft

Cisco

Veritas

HP

Bank of America

Deloitte

Volkswagen

IS THIS FOR YOU?

Who Is This Certification For?

- Retail, commercial, and digital banking professionals
- Lending, credit, and underwriting specialists
- Fraud, AML, and banking operations teams
- Banking transformation and innovation leaders
- Risk and compliance professionals in financial services
- Payments and treasury operations professionals
- Anyone pursuing a certification in agentic AI for banking to advance their career

PRE-REQUISITES

There are no mandatory prerequisites. A working knowledge of banking products and processes and a basic understanding of AI will be beneficial, but no formal AI background is required — the program builds from the foundations of Agentic AI and applies them directly to real banking workflows.

Learn from Experts

Learn from experienced practitioners and industry leaders who design, update, and teach the program — bringing real-world agentic AI and banking technology expertise to every module.



Maxim Salnikov

MICROSOFT

Digital and App Innovation Business Lead,
Western Europe



Trevor Wiseman

THE CIRCUIT

VP of Technology & AI Governance



Swathi Adimulam

ORACLE

OCI Cloud & AI Architect



Hayk Hakobyan

INSIGHTGENIE

Co-Founder



Baris Dirim

CULTUREASY

Human Systems Architect

What You'll Learn

36+ hours across the full agentic banking lifecycle, with hands-on demos and real frameworks built into every module. Each module pairs videos and e-books with templates and Learn-By-Doing activities.

1

Foundations of AI, Generative AI, and Agentic AI

Autonomy, goal-orientation, and the shift from content generation to autonomous action

5

Fraud, AML, and Transaction Monitoring

Real-time screening, alert triage, SAR drafting, and sanctions checks

2

Architecture of AI Agents and Multi-Agent Systems

LLM core, memory, planning, tool use, and orchestration frameworks

6

Agentic AI in Payments and Banking Operations

Payments, reconciliation, treasury, and core banking integration

3

Agentic AI in Retail and Digital Banking

Autonomous onboarding, KYC, banking assistants, and self-service

7

Governance, Regulation, and Responsible AI in Banking

Regulatory expectations, model risk, explainability, and oversight

4

Agentic AI in Lending and Credit

Credit scoring, underwriting, document intelligence, and collections

8

Capstone Project — Applied Agentic Banking Workflow

Design a lending or fraud-monitoring workflow for a mock bank

Module-by-Module

Module 1 — Foundations of AI, Generative AI, and Agentic AI

- Evolution from Traditional AI to Generative AI to Agentic AI
- What makes AI “agentic”: autonomy, goal-orientation, and decision-making
- Generative vs agentic AI: content creation vs autonomous action
- Core concepts: agents, environments, goals, actions, and feedback loops
- Overview of the agentic AI landscape and enterprise use cases

Module 2 — Architecture of AI Agents and Multi-Agent Systems

- Anatomy of an AI agent: LLM core, memory, planning, and tool use
- Reasoning and planning techniques (ReAct, Chain-of-Thought, Reflection)
- Memory systems: short-term, long-term, and Retrieval-Augmented Generation (RAG)
- Tool calling, function calling, and API/data integration
- Multi-agent orchestration, collaboration, and workflow design
- Popular agentic frameworks (LangChain, LangGraph, AutoGen, CrewAI)

Module 3 — Agentic AI in Retail and Digital Banking

- Autonomous customer onboarding and KYC workflows
- AI banking assistants and conversational account servicing
- Personalized product recommendations and next-best-action
- Automated loan origination and application processing
- Self-service banking and agentic dispute resolution

Module 4 — Agentic AI in Lending and Credit

- Automated credit scoring and underwriting agents
- Document intelligence for loan processing
- Collections and delinquency management workflows
- Real-time affordability and risk assessment

Module-by-Module

Module 5 — Fraud, AML, and Transaction Monitoring

- Agentic fraud detection and real-time transaction screening
- Anti-Money-Laundering (AML) monitoring and alert triage
- Suspicious activity investigation and SAR drafting agents
- Sanctions screening and watchlist management

Module 6 — Agentic AI in Payments and Banking Operations

- Intelligent payment processing and reconciliation
- Treasury and liquidity management agents
- Branch and back-office process automation
- Integrating agents with core banking systems

Module 7 — Governance, Regulation, and Responsible AI in Banking

- Banking regulations and supervisory expectations on AI
- Model risk management, explainability, and fairness
- Data security, privacy, and customer trust
- Human oversight and ethical deployment of agents

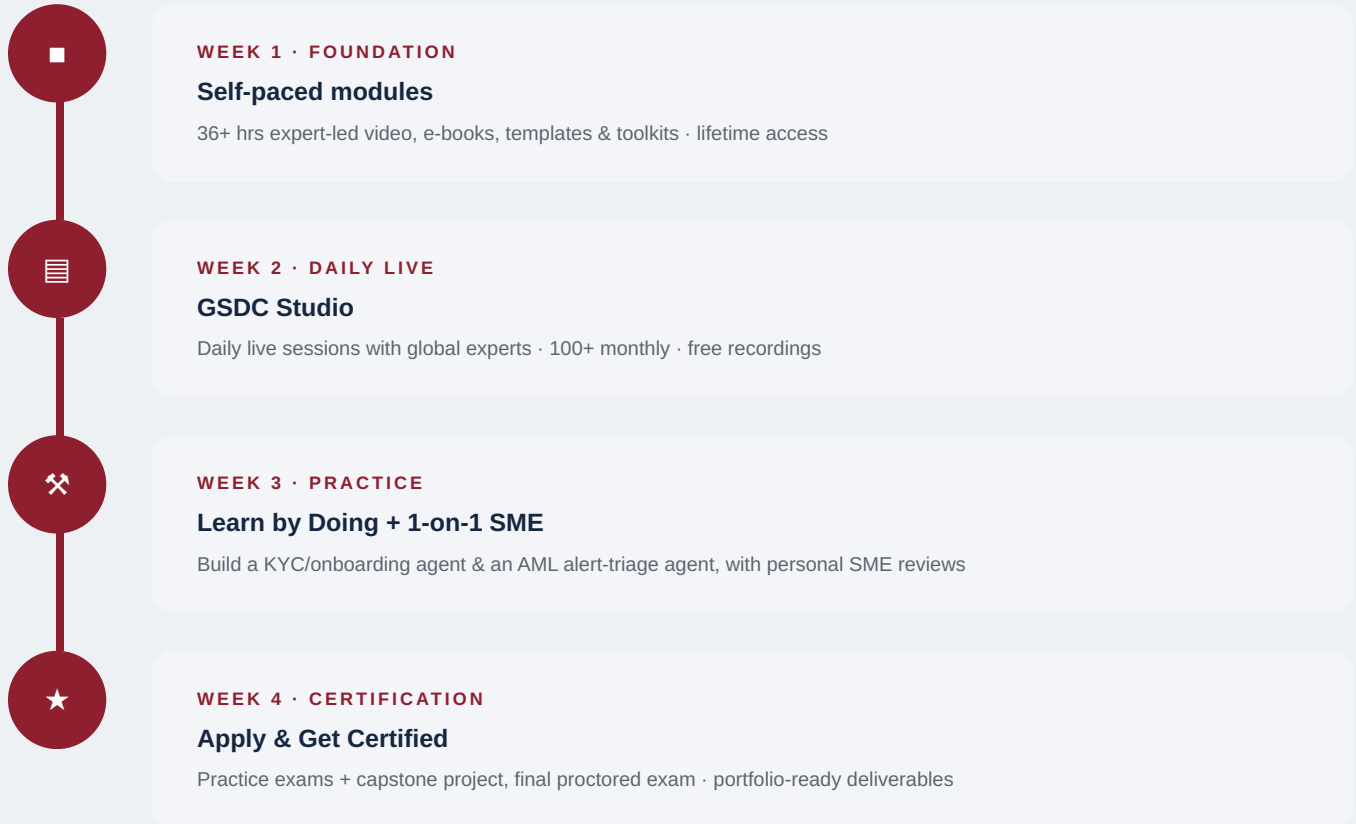


Capstone Project · Applied Agentic Banking Workflow

— Design an agentic lending or fraud-monitoring workflow for a mock bank, with appropriate controls and human review —
SME-reviewed, portfolio-ready. Plus 1-on-1 and daily expert sessions.

A Guided 4-Week Path to Certification







Self-paced study, daily live sessions, personal mentoring, and hands-on practice — finish in as little as one week.



Move at your own pace. This is a suggested roadmap — driven learners can finish in as little as one week.

ALL IN ONE ENROLLMENT

Everything Included

- | | |
|---|---|
|  <p>Expert-Led Videos
36+ hours, self-paced</p> |  <p>GSDC Studio
100+ live monthly sessions</p> |
|  <p>SME Connect
1-on-1 with industry experts</p> |  <p>Learn By Doing
Hands-on demos: KYC onboarding & AML alert-triage agents</p> |
|  <p>Capstone Project
Design an agentic lending or fraud-monitoring workflow</p> |  <p>Job Support
Career help + free GSDC membership</p> |

Exam & What to Expect

This is a certification, not a course. Study self-paced with the materials provided (plus live support), then sit a proctored online exam. Lifetime access to materials, plus 2 practice exams.

IS THIS FOR YOU?

Who Is This Certification For?

YOUR ROLE	HOW CAAIBP HELPS YOU	CAREER OUTCOME
Retail / Digital Banking Professional	Move from manual servicing to agent-assisted onboarding, KYC, and support.	→ Digital Banking / CX Lead
Lending & Credit Specialist	Design agentic credit scoring, underwriting, and loan-processing workflows.	→ AI Lending Specialist
Fraud / AML Analyst	Automate transaction screening, alert triage, and SAR drafting with oversight.	→ Financial Crime AI Lead
Payments & Treasury Professional	Apply agents to payment processing, reconciliation, and liquidity management.	→ Banking Operations AI Lead
Transformation / Innovation Leader	Lead governed agentic AI adoption across retail, digital, and operations.	→ AI Transformation Lead
Risk & Compliance Professional	Apply model risk, explainability, and regulatory controls to AI agents.	→ AI Governance & Risk Lead

No formal AI background required — built for banking professionals at every level, from analysts to leaders, ready to apply agentic AI to real workflows.

7-DAY

7-Day Money-Back Guarantee

Enroll with zero risk — full refund within 7 days if you feel you haven't gained the skills you're looking for. Includes a complimentary exam retake and lifetime access to your materials.

[Chat on WhatsApp](#)

[Book a 10-min advisor call](#)

Choose Your Plan

Single Access

1

CERTIFICATION

- ✓ Self-paced expert-led videos + GSDC Studio
- ✓ 3 SME Connect (1-on-1) sessions
- ✓ Capstone Project + Job Support + membership
- ✓ Exam + 1 free retake & practice

Bundle Access

MOST POPULAR

3

CERTIFICATIONS

- ✓ Everything in Single, across 3 certifications
- ✓ Unlimited SME Connect (1-on-1)
- ✓ Exam + 2 free retakes & practice
- ✓ Most-chosen by serious learners

Region-specific pricing shown at enrollment · Teams? Ask about GSDC for Business.

Enroll Now → gsdcouncil.org/certified-agentic-ai-banking

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